

Upload videos to play in a Live event

To share videos during a Live event, upload them to your event content. Then in the Live Studio, choose how to present the videos: either launch a video as an overlay or inline (in the video player).

Uploading a Video to the Event

- Sign in to the Webcast Admin portal. Locate and edit the event.
- On the left panel, click the **Event Content** tab.
- Under Media Clips, click **Upload a Clip**.

Media Clips section with the Upload a Clip button

- In the Upload a New Clip window, click **Choose File** and browse to select the video.
- The video title is automatically generated based on the file name. If you'd like, change the clip title and click **Submit**.

Upload a New Clip section-Overlay video selected and file uploaded

- After the video has finished uploading, an Upload Successful message is displayed to let you know that it is being transcoded by the system. Click **Ok**.
- The video is displayed in the Overlay Videos section with a processing status. Once it has finished processing, you can optionally change the video title.

Overlay video uploaded and processed

- Click **Save and Continue** to save changes to the event content.

Recommended Specs

- File Format: MP4
- Video Codec: H.264

- Video Bit Rate: 800 kbps
- Aspect Ratio: 16:9 widescreen*
- Audio Codec: AAC
- Audio Bit Rate: 96 kbps / 48 khz mono

***Tip:** To avoid distortion, if you plan to share a video inline, upload a video with the same aspect ratio as the video player (16:9 for video bridge broadcasts; 4:3 or 16:9 for webcam and encoder).

Overlay Video Requirements

- Maximum Video Per Event: 10
- Maximum Video File Size: 10 GB per video
- Minimum Video Length: 15 seconds
- Audio Requirements: Must include an audio track. The audio track can be silent, but must be included.
- Supported File Formats: 3GP, ASF, MOV, MKV, MPEG, MPG, MP4, F4V, WEBM, and WMV.

For more information about video requirements, see [Overlay Video Specs and Requirements](#).

Best Practices

- Upload videos at least 24 hours before the presentation start time.
- Use a high-speed wired internet connection when uploading video files to avoid time-outs.

Troubleshooting Tips

- Make sure the video file is at least 15 seconds long.

- Make sure the video file includes an audio track.
- Make sure your video file is a supported file type.

For additional help, contact Support.

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